

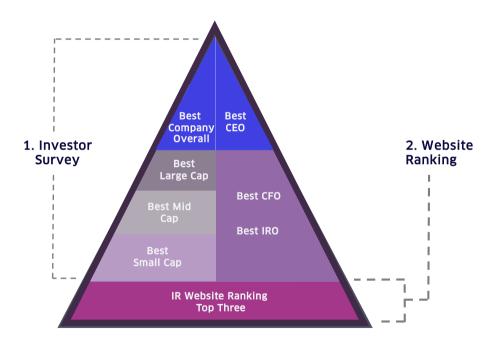
2019 IR Excellence Program Methodology

IR Excellence Program Methodology - What's new?

The IR Excellence Program methodology was updated to align with the recently published QSE Investor Relations Rules which took effect as of 1st October 2019.

Program Components:



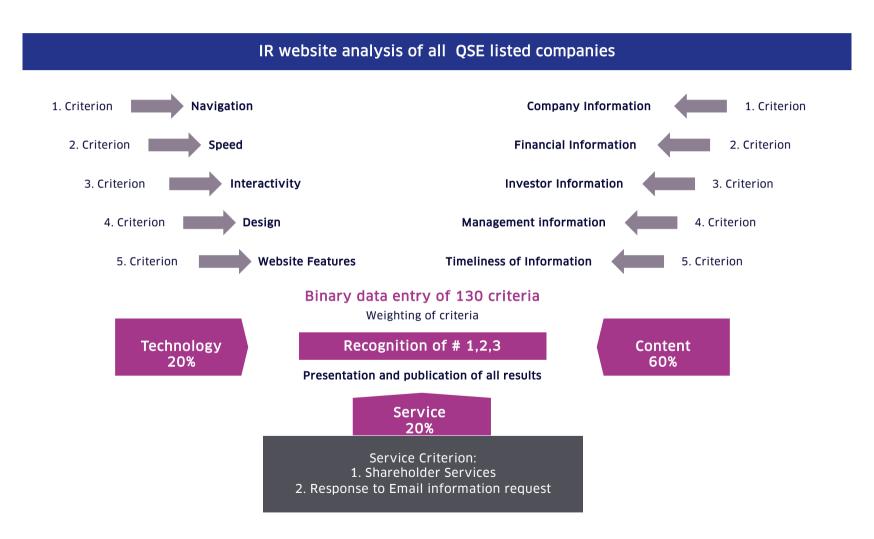






IR Website Ranking

Overall IR Website ranking concept remains unchanged & criteria category weightings remain unchanged





IR Website Ranking - What's New?

Criteria modifications were made to align with to align with the recently published QSE Investor Relations Rules which took effect as of 1st October 2019

Criteria New **Deleted Edited** Category IR sub-menu directly 23. Share Price Ticker (non-homepage) 2. IR main menu on homepage —— "Investor Relations" link on homepage Technology accessible from homepage 25. Share Price Chart (non-homepage) 83. Conference Calls/ Webcasts details Publication archive (5y) 50. Investment Case Investment Case/ Equity story Content 103. Governance Structure 67. Financial reports archive Financial reports archive (min 3 years) 82. Conference Calls/ Webcasts — Quarterly Conference Calls/ Webcasts Service No New Criteria No Deleted Criteria No Edited Criteria





Local and Global Investor Survey - What's New?

Overall methodology remains unchanged

